

TravelOne Credit Card : Terms and Conditions for Introductory Offer

1. This Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India ('HSBC'). Any participation in the said Offer is voluntary.
2. This Offer is only applicable to new HSBC TravelOne Primary Credit Cardholders (hereinafter referred to as 'Cardholders'), who apply for a HSBC TravelOne Credit Credit Card between 1 December 2024 to 31 December 2025 ('Offer Period') and the card is issued subsequently.
3. Credit Cardholders who have not repaid their minimum payment due within 30 days of their payment due date as mentioned on the credit card statement, will not be eligible for the Offer.
4. The offer is limited to Credit Cardholders with updated KYC details with the Bank.
5. Cardholders who qualify for the below criteria become eligible for offer rewards:
 - (i) Open a new HSBC TravelOne Credit Card Account and
 - (ii) Successfully downloaded the HSBC India Mobile app and
 - (iii) Use the new HSBC TravelOne Credit Card for transactions of at least ₹10,000 within the first 30 days of opening the account
6. Eligible Cardholders will qualify for all of the below:
 - (i) Cashback of ₹1,000
 - (ii) A voucher worth ₹3,000 from Postcard Hotels
 - (iii) EazyDiner Prime membership for 3 months
7. Add-on credit Cardholders will not have separate Offer eligibility.
8. Eligible customers will receive cashback within 60 days after completion of 30 days from credit card issuance.
9. Cardholders are required to complete transactions within 30 calendar days of the date of issuance of the new credit card. The transaction refers to all types of sales transactions (including but without limitation, bill payments, online purchases, mail and telephone orders and insurance payments). Non-sales transactions, including but without limitation, finance charges, cash advance and cash advance charges, late payment charges, balance transfer or annual fees are not included.
10. Cancelled or refunded transactions will be adjusted for and only net spends will be considered for the campaign.
11. HSBC reserves the sole right to decide on whether a purchase transaction meets the eligibility criteria as listed above. All decisions with respect to the Offer shall be at the sole discretion of HSBC and the same shall be final, binding and non-contestable. Other than the specific entitlements available to the Cardholders under this Offer, any other claims with regard to this Offer against HSBC are waived.
12. This is a limited period Offer and HSBC in its sole discretion reserves the right to add, alter, modify, change or vary all or any of these Terms and Conditions or to replace, wholly or in part, this programme by another programme, whether similar to this programme or not, or to withdraw it altogether at any point in time by providing appropriate intimation to the Cardholder.
13. Issuance of the credit card is at the sole discretion of the Bank and is subject to the Bank's internal approval norms.
14. When the Cardholder shows any interest in the Offer by reaching out to the Bank by way of any of the above modes such as writing/calling on the toll free number or by providing an SMS, the said communication shall be treated as explicit and express consent to HSBC (including its representatives, group companies and service providers) to call the Cardholder on the contact number provided by the Cardholder in relation to the HSBC Credit Card irrespective of whether the Cardholder is a part of National Do Not Call registry/Do Not Call registry/National Customer Preference Register.
15. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, as a result of participating in the Offer. The existence of any dispute shall not, by itself, constitute any claim against HSBC.
16. Any disputes arising out of or in connection with this Offer shall be subject to the exclusive jurisdiction of courts in Mumbai only.
17. The usage of the credit card is governed by applicable Terms and Conditions. Please visit www.hsbc.co.in for detailed Terms and Conditions.
18. This Offer is subject to force majeure events.
19. Tax liability, if any will be borne by the Cardholder.
20. By availing of the Offer, Cardholders shall be deemed to have accepted all the aforementioned Terms and Conditions in totality.

EAZYDINER : Terms and Conditions

1. The offer is valid for EazyDiner users only, so the user needs to register on EazyDiner.
2. EazyDiner Prime membership cannot be refunded or claimed in cash.
3. The EazyDiner Prime membership discount deal can be clearly identified on the restaurant screen. All restaurants with Prime deals will have a minimum of 25% discount as specified in the deal. This is a restaurant discount and will be applied by the restaurant on your applicable bill amount. Please check your dining bill for the same when you receive the bill from the restaurant.
4. Not all restaurants bookable on EazyDiner will have Prime deals or are available for payments on PayEazy. 25% of Prime discounts are not available at non-Prime restaurants. All restaurants are tagged accordingly as Prime, PayEazy or both on the EazyDiner App.
5. Prime Membership would be applicable only on select restaurants, similarly payments using PayEazy can also be made at select restaurants only. 25% guaranteed discount would be applicable at Prime enabled restaurants.
6. All 1+1 deals as part of the Prime Membership are valid when a minimum of 2 guests are dining. Example - In case of 3 guests, 2 guests will be charged, and 1 guest will eat for free; in case of 5 guests, 3 guests will be charged, and 2 guests will eat for free.
7. The restaurants and the offers are dynamic as we constantly improve the product, hence the offers at restaurants may change without any prior notice.
8. The restaurants will be communicated about the booking details along with applicable deals. Please inform the restaurant about your reservation through EazyDiner upon your arrival and show the booking message along with a deal to have a hassle-free experience.
9. EazyDiner shall not be liable for the experience at the partner restaurant as we only assist in fulfilling the reservations with the special offers.
10. EazyDiner shall not be liable if any restaurant is temporarily or permanently shut. In case there are any concerns, please call the EazyDiner VIP concierge line at +917861004400.
11. The team at EazyDiner will make its best efforts to resolve an extreme situation if the restaurant denies the promised discount or refuses to accept the payment on the app. In case such an event occurs, please report it immediately during the dining time to the EazyDiner concierge at 7861004400. EazyDiner will not be responsible for cases reported post the dining time.

Steps to activate the EazyDiner Prime membership:

STEP 1: Download the EazyDiner App.

STEP 2: Sign up for new customers or login for existing customers.

STEP 3: Select 3 month complimentary EazyDiner Prime Membership plan and click on Pay Now.

STEP 4: Apply unique coupon code.

STEP 5: Complete purchase and activate your Prime membership.

THE POSTCARD HOTEL : Terms and Conditions:

1. The voucher is applicable for HSBC TravelOne card holders only.
2. The voucher can be used without restrictions and has no black out dates.
3. The voucher can be used for any hotel services and will be deducted from the total bill-The voucher can only be used by guests residing at the hotel during their stay.
4. The voucher cannot be combined with any other promotion from The Postcard Hotel or HSBC Bank or any other entity.
5. Bookings under this voucher can only be made through The Postcard Hotel's website www.postcardresorts.com/ or to make a reservation the card members may also choose to call +91 79995 55222 or email book@postcardresorts.com
6. The voucher is valid when staying at any Postcard Hotel.

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