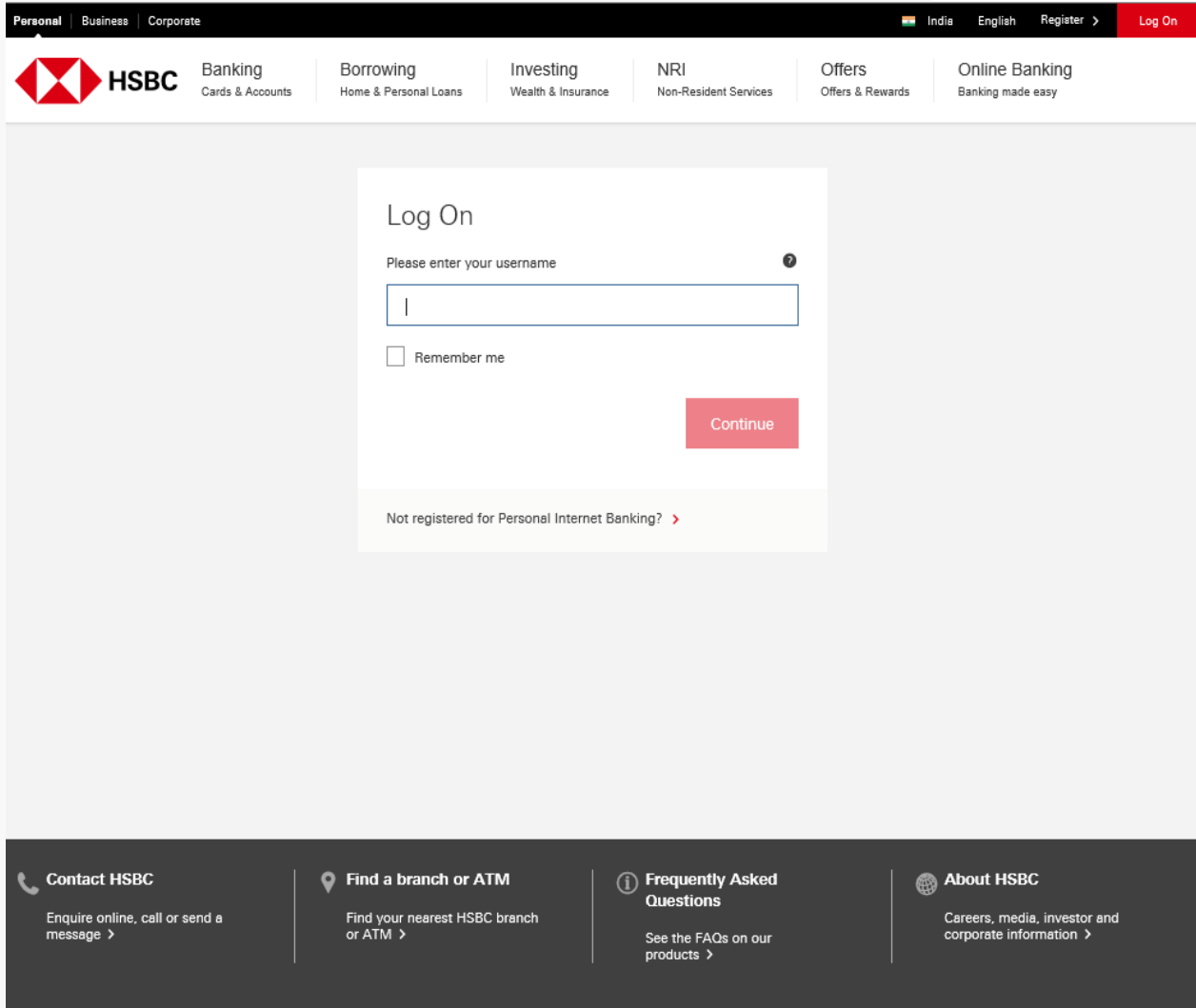
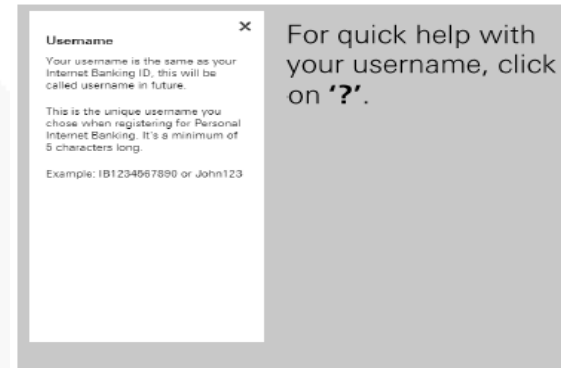


Log on with your Username



This is the log on screen for Personal Internet Banking.

Enter your username (your internet banking ID) and click continue to proceed.



Click on the checkbox **'Remember me'** to auto-populate your username during your next Log On

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Next

Input your security code

Personal Business Corporate

India English Register > Log On

HSBC Banking Cards & Accounts Borrowing Home & Personal Loans Investing Wealth & Insurance NRI Non-Resident Services Offers Offers & Rewards Online Banking Banking made easy

Good afternoon ▾

Please enter your security code [?]

[How to generate a security code >](#)

Log on

Contact HSBC
Enquire online, call or send a message >

Find a branch or ATM
Find your nearest HSBC branch or ATM >

Frequently Asked Questions
See the FAQs on our products >

About HSBC
Careers, media, investor and corporate information >

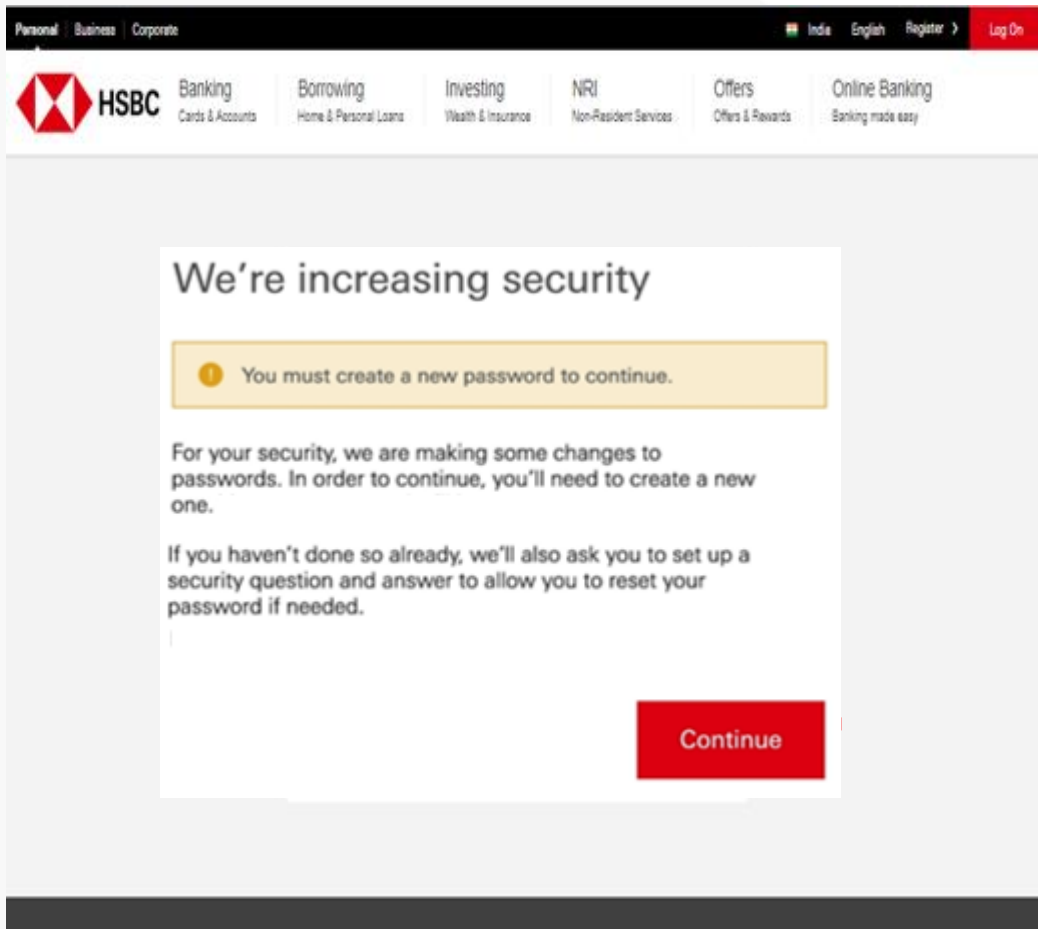
Please enter your security code.

Click on **Log on** to proceed.

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Create new password



The screenshot shows the HSBC website's top navigation bar with links for Personal, Business, and Corporate. Below this is a menu with categories like Banking, Borrowing, Investing, NRI, Offers, and Online Banking. The main content area features a white box with the heading "We're increasing security". Inside this box, there is a yellow warning banner that reads "You must create a new password to continue." Below the banner, the text explains that for security, password changes are required and that a security question will be set up for password resets. A red "Continue" button is positioned at the bottom right of the white box.

The system will then prompt you to create a new password.

You have to follow the steps and click on **Continue**.

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Create new password (contd.)

Create new password

This is the password you will now use to log into your account. This will replace your current password.

Password

 Show

Confirm password

 Show

Enter your reauthentication code to proceed



Step 1

Press and hold the green button to turn on your Security Device, then enter your Security Device PIN.



Step 2

Press '3' to generate your reauthentication security code.

Step 3

Enter your reauthentication security code in the box below

Enter your 6 digit reauthentication code



Confirm

Step 1: Create a password of your choice

Step 2: Type the same password **again** to Confirm

Step 3: Press on the Green button on your security device for 2 seconds and then in put your 6 digit PIN and when you see the HSBC welcome screen, press the number 3.

Step 4: Enter the 6 digit code displayed on your security device on the screen and click on **Confirm**

Note 1: If you do not have a security device, please call the HSBC India [PhoneBanking](#).

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Create new password & security questions (contd.)

Create new credentials

This is the password and security question and answer you will now use to log into your account.

Password



Confirm password

Security question



Answer



Confirm answer

Enter your reauthentication code to proceed



Step 1

Press and hold the green button to turn on your Security Device, then enter your Security Device PIN.



Step 2

Press '3' to generate your reauthentication security code.

Step 3

Enter your reauthentication security code in the box below

Enter your 6 digit reauthentication code



Confirm

If you have not set up your Security Question and Answer, you shall need to follow the below step

Step 1: Create a password of your choice

Step 2: Type the same password **again** to Confirm

Step 3: Select 1 security question from the drop down list

Step 4: Create a security answer of your choice

Step 5: Type the same security answer **again** to Confirm

Step 6: Press on the Green button on your security device for 2 seconds and then input your 6 digit PIN and when you see the HSBC welcome screen, press the number 3.

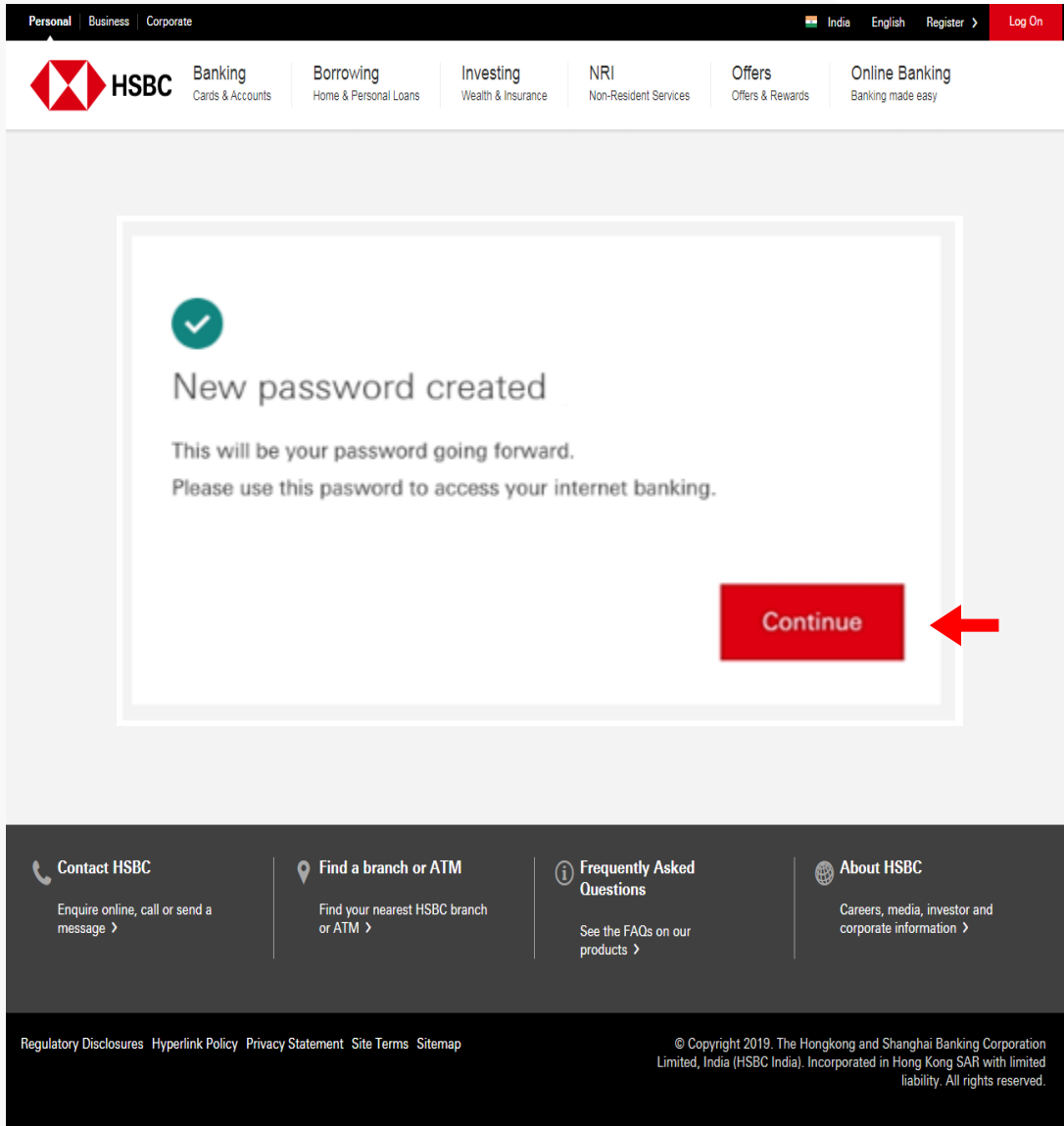
Step 7: Enter the 6 digit code displayed on your security device on the screen and click on **Confirm**

Note 2: If you do not have a security device, please call the HSBC India [PhoneBanking](#).

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Password creation acknowledgement



Once you have completed all the required steps, you will be notified that your new password has been successfully created.

You can now click on "Continue" and get access to your Online Banking Services.

For more information on Online Banking features and services, please click [here](#).

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