EaseMyTrip

Terms and Conditions

During the period, 15 December 2024 to 31 December 2025 (both dates included) ('Offer Period'), HSBC Cardholders on using their valid HSBC Credit Card issued in India only ('Card') for select spends on EaseMyTrip mobile app / Website: https://www.easemytrip.com/offers/hsbc-bank-card.html will be entitled to the below offers ('Offer').

Offer Construct:

Services	Offer
Domestic Flights	Flat 15% Up to ₹3,000
International Flights	Flat 15% Up to ₹5,000
Domestic Hotel	Flat 15% Up to ₹3,000
International Hotel	Flat 15% Up to ₹5,000

How Do You Get It?

- To avail the discounts, users have to book Flight/Hotel/Bus for their preferred destination by applying coupon code: EMTHSBCT1
- The offer is valid from 15 December 2024 to 31 December 2025
- The offer is valid on HSBC Bank Travel One Credit Card only.
- The offer is valid on online confirmed bookings on EaseMyTrip
- The offer is valid on both web and app.

What Else Do You Need to Know?

- This offer will be applicable twice per card per product per user during the Offer Period.
- Convenience fee will be charged as per the applicability.
- The offer can't be clubbed with any other promotional offer.
- Booking with the valid promo codes will be only eligible for this offer.
- In case of partial/full cancellation the offer stands void and discount will be rolled back before processing the refunds
- Changes in flights and dates are allowed with change fees and fare difference
- Changes in names are not allowed

Specific Terms & Conditions

- In the event of any misuse or abuse of the offer, EaseMyTrip reserves the right to deny the offer to the customers.
- EaseMyTrip is the sole authority for interpretation of these terms.
- In addition, EaseMyTrip standard booking and privacy policy on www.EaseMyTrip.com shall apply.
- In the event of any dispute, Courts of New Delhi will have jurisdiction.
- EaseMyTrip reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offers by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
- EaseMyTrip shall not be liable for any loss or damage arising due to force majeure.

Other Terms and Conditions:

- 1. The Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India (HSBC) EaseMyTrip and any participation in the said Offer is voluntary.
- 2. The Offer will only be applicable on transactions where appropriate and valid promo code has been applied by the Cardholder before executing/making the payment.
- 3. The Offer is only valid on transactions made through HSBC TravelOne Credit cards
- 4. Cardholders understand and agree that transactions/payments made through Mobile Credit Card or Tokenized Credit Card facility offered by HSBC will not be valid for availing the Offer.
- 5. Terms and Conditions of EaseMyTrip would apply with respect to cancellation of orders, refund and replacement. For more details visit the concerned EaseMyTrip website/mobile application for more details.

- 6. All decisions with respect to the Offer shall be at the sole discretion of HSBC and the same shall be final, binding and non-contestable.
- 7. Other than the specific entitlements available to the Cardholder under the Offer, any other claims with regards to the Offer against HSBC are deemed waived.
- 8. HSBC does not make any warranties or representation about the quality, merchantability, suitability or availability of the services Offered under this Offer. Any dispute regarding these must be addressed in writing, by the customer, directly with EaseMyTrip.
- 9. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, as a result of participating in the Offer.
- 10. Prior to availing the Offer by making any purchases on EaseMyTrip website and/or mobile application, the Cardholder should refer, read, understand, accept and agree to the user agreement and Terms and Conditions of the said website and mobile application, and proceed only if the Cardholder agrees to abide by the same.
- 11. The Cardholder might be required to give personal information and other details online. The Cardholder should read and understand the privacy policy of the website and mobile application, prior to providing any such information. Any disclosure of information made by the Cardholder towards availing of or fulfilment of the Offer is at the sole discretion of the Cardholder and HSBC will not be responsible for the same. Merchants may use the personal information shared by the customer for any other purpose (like marketing, etc.) and HSBC shall not be held liable for such usage of personal information.
- 12. Appropriate discount will be applied only on using valid Cards on purchases made on EaseMyTrip's ecommerce website the mobile website or mobile application during the promotion period for the eligible transactions as per the Offer.
- 13. The Net Transaction Value is the total purchase value arrived at before availing discount under this Offer. The Cardholders are advised to check the applicability of the discount before making the payment.
- 14. HSBC and/or EaseMyTrip reserve the right to cancel an order in case of any fraudulent activity including creating duplicate accounts, aliasing, placing multiple orders or violating the Terms and Conditions. Upon cancellation, the order will not be reinstated. HSBC shall not be liable for any refunds or compensation in case of said cancellations by EaseMyTrip.
- 15. The discount amount Offered will not be settled in cash under any circumstances whatsoever.
- 16. Product warranty will be regulated by the Terms and Conditions mentioned on the warranty card of respective product/manufacturer.
- 17. Any defects, deficiency, claims, issues, damages or losses arising with respect to the product/services shall be the sole responsibility and liability of the manufacturer/seller or the service provider and HSBC will not be responsible for the same.
- 18. Any query regarding the Offer will be entertained during the Offer Period only.
- 19. In case of complete cancellation of the order by the Cardholder, the transaction will not qualify for the Offer. In case of partial cancellation of the order, the Cardholder shall qualify for the offer only based on the net amount payable.
- 20. The Offer is valid in India for adults of a sound mind only.
- 21. This Offer shall be subjected to all applicable central/or state laws, rules and regulations.
- 22. This document is an electronic record in terms of Information Technology Act, 2000, and the rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.
- 23. HSBC and EaseMyTrip reserve the right to add, alter, modify, change or vary all or any of these Terms and Conditions or to replace, wholly or in part, this Offer with another, whether similar to this Offer or not, or to withdraw it completely at any point in time at its sole discretion. The Offer may/may not be extended as mutually agreed by HSBC and EaseMyTrip.
- 24. Usage of the Card is governed by applicable Terms and Conditions. Please visit www.hsbc.co.in for detailed Terms and Conditions.
- 25. HSBC reserves the sole right to decide on whether a purchase meets the eligibility criteria listed above.
- 26. The Offer is subject to force majeure events.
- 27. Tax liability, if any, will have to be borne by the Cardholder.
- 28. Goods and Services Tax (GST) regulations and notified GST rates, Central GST and State/Union Territory GST or Inter-state GST, will be levied on the discounted price, as applicable.
- 29. Any disputes arising out of or in connection with the Card shall be subject to the exclusive jurisdiction of courts at Mumbai only. The existence of any dispute shall not, by itself, constitute any claim against HSBC.
- 30. By participating in the Offer, Cardholders are assumed to have accepted all the aforementioned Terms and Conditions in their totality.