

**HSBC**

Opening up a world of opportunity

PayTm Flights Terms and Conditions

During the period, 20 December 2024 to 31 December 2025 (both dates included) ('Offer Period'), HSBC Cardholders on using their valid HSBC Credit Card issued in India only ('Card') for select spends on PayTm Flights mobile app/ website will be entitled to the below offers ('Offer').

Services	Offer	Promocode	Minimum Transaction Value
Domestic & International Flights	Flat 15% Up to ₹5,000	HSBCTRAVEL	₹5,000
Bus	Flat 15% Up to ₹1,000	HSBCBUS	₹500

Domestic and International Flights Offer Terms and Conditions

Promocode: HSBCTRAVEL

Terms and Conditions:

- Use code HSBCTRAVEL on domestic and international flight ticket booking to avail flat 15% off up to ₹5,000.
- Minimum booking value is ₹5,000.
- Offer is applicable only on HSBC TravelOne Credit Card.
- The offer is valid twice per card, per year.
- Maximum available discount per card is ₹5,000.
- Offer valid on Paytm website, m-site and app only.
- To avail this offer, users need to have a verified mobile number on Paytm.
- Transactions completed during this offer period with the appropriate deal/promo code will only be considered. The date of travel can be beyond the expiry date of the offer.
- Convenience fee or ancillaries purchased (meals, insurance, baggage, etc.) will be excluded from the total booking amount for calculation of discount.
- Customers making payment through any other bank cards will not be eligible for instant discount.
- If bookings are fully canceled (during and/or outside the offer period), the corresponding instant discount applicable on that order/transaction will not be granted.
- HSBC Travel and Paytm reserves its absolute right to withdraw and/or alter any terms and conditions and duration of the offer at any time without prior notice.
- All customer queries/disputes on the offer should be raised during the offer period or within 30 days after the expiry of the promotion period.
- For any disputes, the customer needs to furnish a scanned copy of the invoice for the case to be investigated further.
- The offer is non-transferable, non-negotiable, and cannot be encashed.
- The campaign will run as per the Offer Period mentioned above. However, HSBC and Paytm reserve the right to extend or cut short the offer at their discretion.
- Offer will not be applicable on Commercial and Corporate HSBC Credit Cards.

Bus Offer Terms and Conditions

Promocode: HSBCBUS

Terms and Conditions:

- Use code HSBCBUS on bus ticket booking to avail flat 15% off up to ₹1,000.
- Minimum booking value is ₹500.
- Offer is applicable only on HSBC TravelOne Credit Card.
- The offer is valid for one-time usage per user, per card, once per quarter.
- Maximum available discount per card is ₹1,000.
- Offer valid on Paytm website, m-site and app only.
- To avail this offer, users need to have a verified mobile number on Paytm.
- Transactions completed during this offer period with the appropriate deal/promo code will only be considered. The date of travel can be beyond the expiry date of the offer.
- Convenience fee or ancillaries purchased (meals, insurance, baggage, etc.) will be excluded from the total booking amount for calculation of discount.
- If bookings are fully canceled (during and/or outside the offer period), the corresponding instant discount applicable on that order/transaction will not be granted.
- HSBC and Paytm reserves its absolute right to withdraw and/or alter any terms and conditions and duration of the offer at any time without prior notice.
- All customer queries/disputes on the offer should be raised during the offer period or within 30 days after the expiry of the promotion period.
- For any disputes, the customer needs to furnish a scanned copy of the invoice for the case to be investigated further.
- The offer is non-transferable, non-negotiable, and cannot be encashed.
- The campaign will run as per the Offer Period mentioned above. However, HSBC and Paytm reserve the right to extend or cut short the offer at their discretion.
- Offer will not be applicable on Commercial and Corporate HSBC Credit Cards.

General Terms and Conditions

- The Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India (HSBC) PayTm Flights and any participation in the said Offer is voluntary.
- The Offer will only be applicable on transactions where appropriate and valid promo code has been applied by the Cardholder before executing/making the payment.
- The Offer is only valid on transactions made through HSBC TravelOne Credit cards
- Cardholders understand and agree that transactions / payments made through Mobile Credit Card or Tokenized Credit Card facility offered by HSBC will not be valid for availing the Offer.
- Terms and Conditions of PayTm Flights would apply with respect to cancellation of orders, refund and replacement. For more details visit the concerned PayTm Flights website/mobile application for more details.
- All decisions with respect to the Offer shall be at the sole discretion of HSBC and the same shall be final, binding and non-contestable.
- Other than the specific entitlements available to the Cardholder under the Offer, any other claims with regards to the Offer against HSBC are deemed waived.
- HSBC does not make any warranties or representation about the quality, merchantability, suitability or availability of the services Offered under this Offer. Any dispute regarding these must be addressed in writing, by the customer, directly with PayTm Flights.
- HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, as a result of participating in the Offer.
- Prior to availing the Offer by making any purchases on PayTm Flights website and/or mobile application, the Cardholder should refer, read, understand, accept, and agree to the user agreement and Terms and Conditions of the said website and mobile application, and proceed only if the Cardholder agrees to abide by the same.
- The Cardholder might be required to give personal information and other details online. The Cardholder should read and understand the privacy policy of the website and mobile application, prior to providing any such information. Any disclosure of information made by the Cardholder towards availing of or fulfilment of the Offer is at the sole discretion of the Cardholder and HSBC will not be responsible for the same. Merchants may use the personal information shared by the customer for any other purpose (like marketing, etc.) and HSBC shall not be held liable for such usage of personal information.
- Appropriate discount will be applied only on using valid Cards on purchases made on PayTm Flights's ecommerce website the mobile website or mobile application during the promotion period for the eligible transactions as per the Offer.
- The Net Transaction Value is the total purchase value arrived at before availing discount under this Offer. The Cardholders are advised to check the applicability of the discount before making the payment.
- HSBC and/or PayTm Flights reserve the right to cancel an order in case of any fraudulent activity including creating duplicate accounts, aliasing, placing multiple orders or violating the Terms and Conditions. Upon cancellation, the order will not be reinstated. HSBC shall not be liable for any refunds or compensation in case of said cancellations by PayTm Flights.
- The discount amount Offered will not be settled in cash under any circumstances whatsoever.
- Product warranty will be regulated by the Terms and Conditions mentioned on the warranty card of respective product/manufacturer.
- Any defects, deficiency, claims, issues, damages, or losses arising with respect to the product/services shall be the sole responsibility and liability of the manufacturer/seller or the service provider and HSBC will not be responsible for the same.
- Any query regarding the Offer will be entertained during the Offer Period only.
- In case of complete cancellation of the order by the Cardholder, the transaction will not qualify for the Offer. In case of partial cancellation of the order, the Cardholder shall qualify for the offer only based on the net amount payable.
- The Offer is valid in India for adults of a sound mind only.
- This Offer shall be subjected to all applicable central/or state laws, rules, and regulations.
- This document is an electronic record in terms of Information Technology Act, 2000, and the rules there under as applicable and the amended provisions pertaining to electronic records in the various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.
- HSBC and PayTm Flights reserve the right to add, alter, modify, change or vary all or any of these Terms and Conditions or to replace, wholly or in part, this Offer with another, whether similar to this Offer or not, or to withdraw it completely at any point in time at its sole discretion. The Offer may/may not be extended as mutually agreed by HSBC and PayTm Flights.
- Usage of the Card is governed by applicable Terms and Conditions. Please visit www.hsbc.co.in for detailed Terms and Conditions.
- HSBC reserves the sole right to decide on whether a purchase meets the eligibility criteria listed above.
- The Offer is subject to force majeure events.
- Tax liability, if any, will have to be borne by the Cardholder.
- Goods and Services Tax (GST) regulations and notified GST rates, Central GST and State/Union Territory GST or Inter-state GST, will be levied on the discounted price, as applicable.
- Any disputes arising out of or in connection with the Card shall be subject to the exclusive jurisdiction of courts at Mumbai only. The existence of any dispute shall not, by itself, constitute any claim against HSBC.

Issued by The Hongkong and Shanghai Banking Corporation Limited, India. Incorporated in Hong Kong SAR with limited liability.

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