## **Emirates TnCs**

During the booking period, 16 December 2024 to 15 December 2025 (both dates included) ('Offer Period'), HSBC Cardholders on using their HSBC Taj Credit Card can avail the below mentioned Offer on a dedicated website URL: https://www.emirates.com/in/

**Offer Construct**: \*Up to 5% discount on all the destinations (EK online network) valid for travel originating out of India \*Up to 5% discount is applicable on Saver, Flex and Flex Plus fares in Economy Class, Business and First Class. This discount is not valid on special fares

- Promo Code: INHSBCT
- Customers are required to use the above-mentioned promo code to avail the offer.
- The promo code is valid for bookings made from 16 December 2024 to 15 December 2025.
- Offer Period:

Booking Date – 16 December 2024 to 15 December 2025

Travel Date – 16 December 2024 to any day of the subsequent years

## **Specific Terms and Conditions**

- Promotion will be only applicable for Customers using the promo code INHSBCT on https://www.emirates.com/in/ to make the booking.
- The Promotion is valid for bookings made online on HSBC Taj Credit Card
- The Promotion is only valid for bookings made from 16 December 2024 to 15 December 2025.
- The Promotion is only valid for travel originating from India only.
- The Promotion is applicable on all available fares at the time of booking, except special fares.
- The Promotion cannot be clubbed with another offer/ discount or special fares.
- The Promotion is not applicable for "Interline" Flights (except EK/FZ Codeshare). For avoidance of doubt, this offer is only applicable on flights which are operated by Emirates.
- This Promotion is subject to availability at the time of booking.
- This Promotion is not exchangeable for cash, kind or other goods and services.
- Amendment and cancellation penalties may apply for date change/rerouting and will vary depending on destination and class of travel.
- This Promotion is valid on airfare only. Fuel surcharge, applicable government and airport taxes and levies are not discounted.
- This Promotion is not applicable on the infant ticket fare.
- Emirates Terms and Conditions and Conditions of Carriage apply for the purchase and use of the tickets.
- In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the promotion, these terms and conditions shall prevail.
- In case of any dispute in relation to the Promotion, Emirates' decision on all matters relating to the promotion will be final and binding on all participants. No correspondence or appeal shall be entertained by Emirates.

## **General Terms and Conditions**

- 1. The Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India ("HSBC") & ('Emirates') and any participation in the said Offer is voluntary.
- 2. Offer is applicable as mentioned above to HSBC Taj Credit Cardholders, excluding Corporate Cardholders (hereinafter referred to as 'Cardholders').
- 3. Credit Cardholders who have not repaid their minimum payment due within 30 days of their payment due date as mentioned on the Credit Card statement, will not be eligible for the Offer.
- 4. The usage of the credit card is governed by applicable Terms and Conditions. Please visit www.hsbc.co.in for detailed Terms and Conditions.

- 5. All decisions with respect to the Offer shall be at the sole discretion of HSBC and the same shall be final, binding, and non-contestable. Other than the specific entitlements available to the Cardholder under the Offer, any other claims with regards to the Offer against HSBC are deemed waived.
- 6. HSBC does not endorse any products/services of Emirates and does not make any warranties or representation about the quality, merchantability, suitability, or availability of the services offered under this Offer. Any dispute regarding these must be addressed in writing, by the Cardholder, directly with Emirates.
- 7. This Offer is subject to the Terms and Conditions of Emirates as well, and Cardholders are required to refer to, read, understand, accept, and agree to be bound by them.
- 8. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, because of participating in the Offer.
- 9. Prior to availing the Offer by making any purchases on Emirates mobile application, the Cardholder should refer, read, understand, accept, and agree to the user agreement and Terms and Conditions of the said website and mobile application, and proceed only if the Cardholder agrees to abide by the same. Terms and Conditions of Emirates would apply with respect to cancellation of orders, refund, and replacement as well. The Cardholder might be required to give personal information and other details online. The Cardholder should read and understand the privacy policy of the website and mobile application, prior to providing any such information. Any disclosure of information made by the Cardholder towards availing of or fulfilment of the Offer is at the sole discretion of the Cardholder and HSBC will not be responsible for the same. Merchants may use the personal information shared by the customer for any other purpose (like marketing, etc.) and HSBC shall not be held liable for such usage of personal information.
- 10. HSBC and/or Emirates reserve the right to cancel an order in case of any fraudulent activity including creating duplicate accounts, aliasing, placing multiple orders or violating the Terms and Conditions. Upon cancellation, the order will not be reinstated. HSBC shall not be liable for any refunds or compensation in case of said cancellations by Emirates.
- 11. The discount amount offered will not be settled in cash under any circumstances whatsoever.
- 12. Any defects, deficiency, claims, issues, damages, or losses arising with respect to the product/services shall be the sole responsibility and liability of Emirates or the manufacturer/seller or the service provider and HSBC will not be responsible for the same.
- 13. Any query regarding the Offer will be entertained during the Offer Period only.
- 14. In case of complete cancellation of the order by the Cardholder, the transaction will not qualify for the Offer.
- 15. The Offer is valid in India for adults of a sound mind only.
- 16. This Offer shall be subjected to all applicable central/or state laws, rules, and regulations.
- 17. This document is an electronic record in terms of the Information Technology Act, 2000, and the rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.
- 18. HSBC and Emirates reserve the right to add, alter, modify, change, or vary all or any of these Terms and Conditions or to replace, wholly or in part, this Offer with another, whether similar to this Offer or not, or to withdraw it completely at any point in time at its sole discretion. The Offer may/may not be extended as mutually agreed by HSBC and Emirates.
- 19. Usage of the Card is governed by applicable Terms and Conditions. Please visit www.hsbc.co.in for detailed Terms and Conditions.
- 20. Tax liability, if any, will have to be borne by the Cardholder.
- 21. Please note that basis the Goods and Services Tax (GST) regulations and notified GST rates, Central GST and State/Union Territory GST or Inter-state GST, will be levied on the discounted price, as applicable.
- 22. Any disputes arising out of or in connection with the Card shall be subject to the exclusive jurisdiction of courts at Mumbai only. The existence of any dispute shall not, by itself, constitute any claim against HSBC.
- 23. By participating in the Offer, Cardholders are assumed to have accepted all the Terms and Conditions in their totality.