## **Terms and Conditions**

## **Offer Summary:**

As per this offer, eligible Flying Returns members of Air India can earn 30% Bonus Flying Returns Points for their flight bookings through Air India website / mobile app. The offer is valid on bookings made through eligible HSBC Credit Cards during the campaign period i.e., from 5 June 2024 to 5 July 2024 for travel between 5 June 2024 to 31 August 2024.

## **Offer Details:**

| Eligible Booking Period | 5 June 2024 to 5 July 2024  |
|-------------------------|---|
| Eligible Travel Period  | 5 June 2024 to 31 August 2024   |
| Offer                   | 30% bonus points for Flying Returns members on their flight bookings through Air India Web Portal / Mobile App by using HSBC Credit Cards |
| Offer available on      | Air India website / mobile app  |
| Offer available on      | HSBC Credit Cards   |

## **General Terms and Conditions**

- 1. The offer shall be applicable only to Flying Returns members making their flight bookings through Air India website / mobile app using HSBC Credit Cards ("Eligible Customers").
- 2. The offer shall be applicable only on the transactions made through HSBC Credit Cards. To know the eligible cards of respective banks, please click here.
- 3. The offer shall be applicable only on bookings made during the offer period i.e. 5 June 2024 to 5 July 2024.
- 4. The offer shall be applicable only on travel completed between 5 June 2024 to 31 August 2024.
- 5. Bonus points will be calculated on base points earned by each individual member for their flight activity.
- 6. Offer is not applicable on group bookings.
- 7. In case a PNR has multiple passengers, the base and bonus points will be credited to each individual member's account.
- 8. Only the members who are eligible to earn base points will be eligible to earn bonus points. Eg. In a single PNR 5 passengers are booked and out of them only 1 is Flying Returns member i.e. only 1 person is eligible to earn base Flying Returns points. In this case, only 1 person will be eligible to earn bonus points as per this campaign irrespective whether the eligible card has been used as a payment method for other passengers in this PNR.
- 9. An Eligible Customer can avail the bonus points only for the first 3 valid transactions using the same membership ID (fulfilling all applicable conditions) in the offer Period. Subsequent transactions shall not be eligible for bonus points.
- 10. Maximum bonus points that can be earned in a single transaction / PNR is capped at 20,000.
- 11. Bonus Points are not valid on Retro Claims.
- 12. Bonus points are applicable only on Air India marketed & operated flights.
- 13. Bonus points are applicable on a single transaction and multiple transactions cannot be clubbed to avail the same.
- 14. The offer will be provided in the form of bonus points for the eligible transactions on Air India website/mobile app. These bonus points will be posted by Air India to the qualifying transactions within 90 days from the last date of the offer, i.e., on or before September 30, 2024.
- 15. All disputes, if any, arising out of or in connection with or because of above offer. Shall be subject to the exclusive jurisdiction of the competent courts/tribunals in Mumbai only.
- 16. Air India, and HSBC have the right to change or discontinue the offer at any time during the offer Period.
- 17. The decision of Air India, and HSBC will be final and binding and any correspondence in this regard will not be entertained.

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