HSBC

Transcript I Steps to change your phone number on the HSBC India Mobile Banking app

Step 1

Log on to the **HSBC India Mobile Banking app** on your Android or IOS device

Step 2

Tap on the **Profile option** located in the top right-hand corner of the app's homepage

Step 3

Navigate further by tapping on the **>** icon next to your name

Step 4

Select **Contact details**

Step 5

Tap on **Edit** to receive the **OTP** on **your Registered number.** You can also add **your residential & office numbers** by clicking on **'Add a phone number'**

Step 6

Enter **OTP** received on your registered mobile number to authenticate the change

Step 7

Edit and confirm your **phone number**

Your phone number is **successfully updated**

End of Transcript