

AADHAAR UPDATION

As per Gazette notification of Government of India dated 1 June 2017, Aadhaar is mandatory for existing customers as well as for opening a new bank account.

Existing customers need to update their Aadhaar number issued by the Unique Identification Authority of India (UIDAI) in bank records.

Here is how you can update your Aadhaar number in our records. The Aadhaar number received through any of the below modes will be authenticated by the Bank with UIDAI. In case the authentication with UIDAI fails, an SMS will be sent to you to contact nearest HSBC India branch along with your Aadhaar or e-Aadhaar.

Update Aadhaar online

- Click on the 'Update Aadhaar- Personal account holder (new)' link under 'Quick Access' menu option
- Enter your account number or credit card number, enter captcha and click on 'Search'. It will list your name along with names of person(s) associated with your account
- Enter Aadhaar and PAN for all and enter captcha to submit the data

Update Aadhaar through SMS

- If your mobile number is registered with the Bank, then you can send an SMS to 575750 in the following format - Aadhaar (space) 12-digit Aadhaar number (space) last 6-digits your account number or credit card number
- You will get an SMS confirmation once your request is received by HSBC
- If you send the SMS using a number which is not registered with the Bank or details sent by you are invalid, an SMS reply will be sent to you.

Update Aadhaar through our PhoneBanking Service

- You may call PhoneBanking on 1860 266 2667 from your registered mobile number and update your Aadhaar number through the Interactive Voice Response (IVR)
- Alternatively, you may choose to select Option '0' to speak to our Customer service representative and provide your Aadhaar number to them

Update Aadhaar at HSBC branch

- You may visit the nearest HSBC India branch with a self-attested copy of your Aadhaar or e-Aadhaar. At the branch, a Letter of Request will be obtained from you along with your Aadhaar or e-Aadhaar

[Click here](#) for the UIDAI FAQ.