

## **HSBC UPI safety tips**

### **Video Script**

Life has become so much easier with UPI, hasn't it? Transferring money, paying bills, making payments to the general store is now at our fingertips. UPI is easy, safe and instant. But be careful. Even though UPI is simple to use, you should be alert by using UPI safely. Before making a UPI payment, make sure you follow the safety tips of UPI Safety Shield.

UPI gives you the ease of usage as well as maintaining safety. First thing, you need to verify the receiver's UPI ID using the app. Before making the payment, always confirm that the name linked with the UPI ID is that of the person to whom the money needs to be sent.

Second thing, this is how the UPI pin page looks. Got it? In every UPI app, you will need to enter the UPI pin on this page only. Remember, a UPI pin is required to make a payment and not to receive one.

You enter the UPI pin and money will be deducted. Similarly, you scan a QR code, enter the pin and money will be deducted. Most importantly, never share your UPI pin with anyone or enter it on any website or online form. One more thing, always check the debit SMS after making the payment.

And if you receive a debit SMS without initiating a payment, then get in touch with your bank immediately. Last thing, if you face any issues with UPI payments, then raise a complaint on the UPI app itself and get a solution instantly.

Don't try to find solutions on the internet or by asking anyone. Understood, right? UPI payments have certainly made our life easy. But it's also easy to remember these important safety tips about UPI Safety Shield. Make payments safely using UPI.