



HSBC

Opening up a world of opportunity



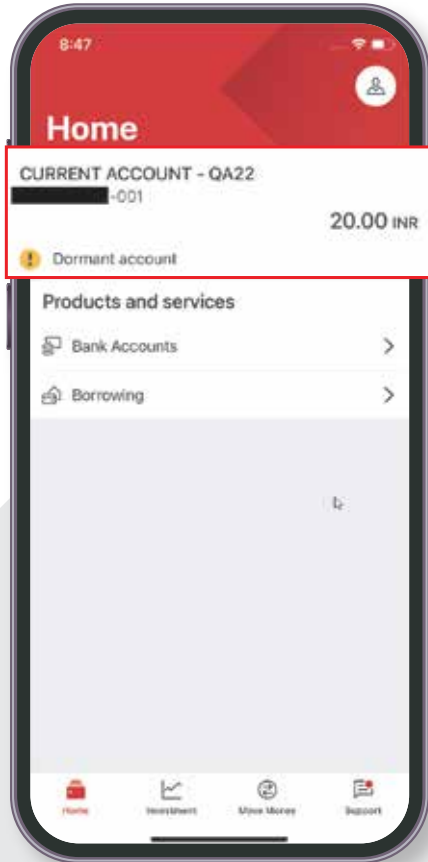
Reactivate Dormant Account

HSBC India Mobile banking app

November 2023

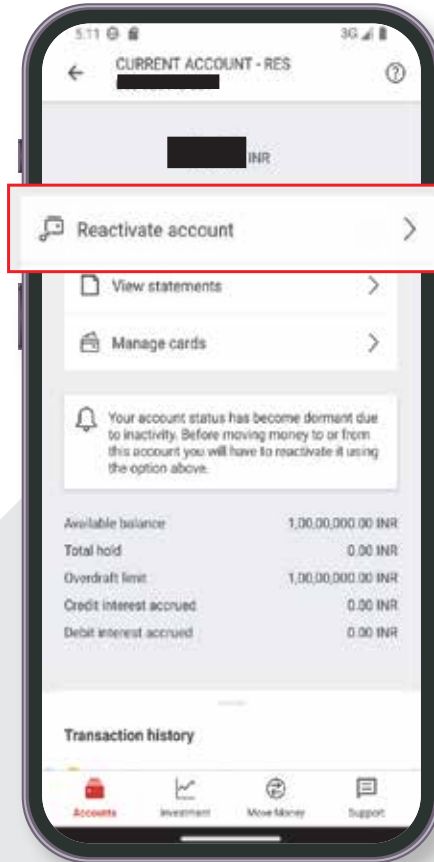
Steps to activate dormant account

Step 1



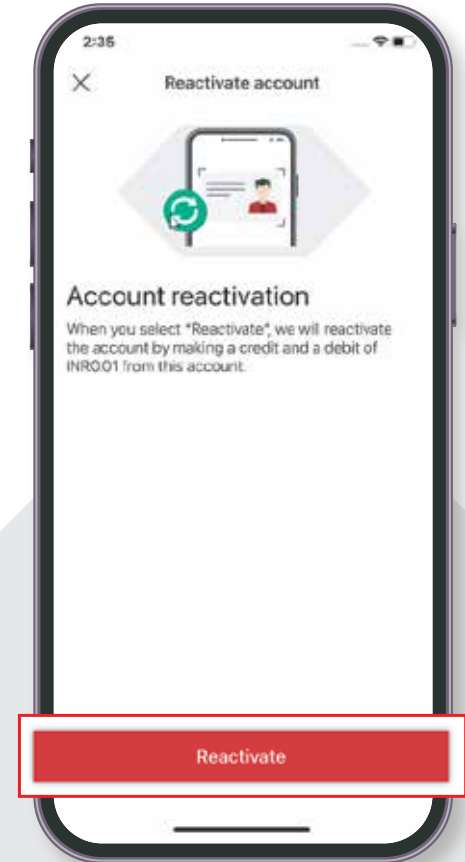
Select '**Dormant account**' on the home screen post login

Step 2



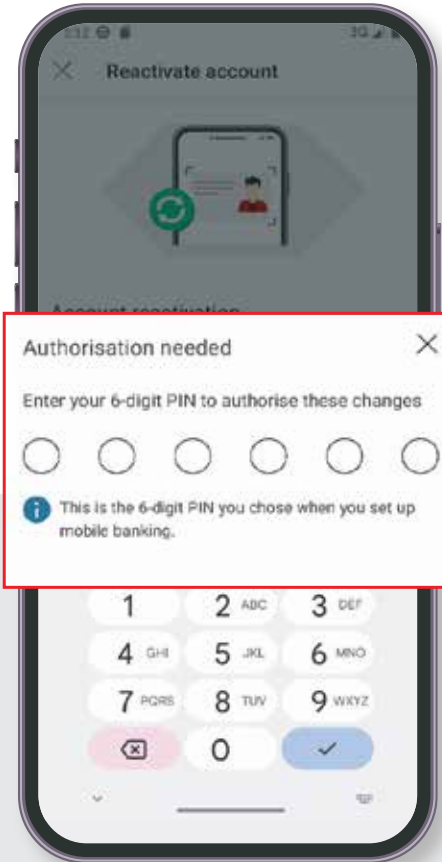
Select '**Reactivate account**' to proceed

Step 3



Select '**Reactivate**'

Step 4

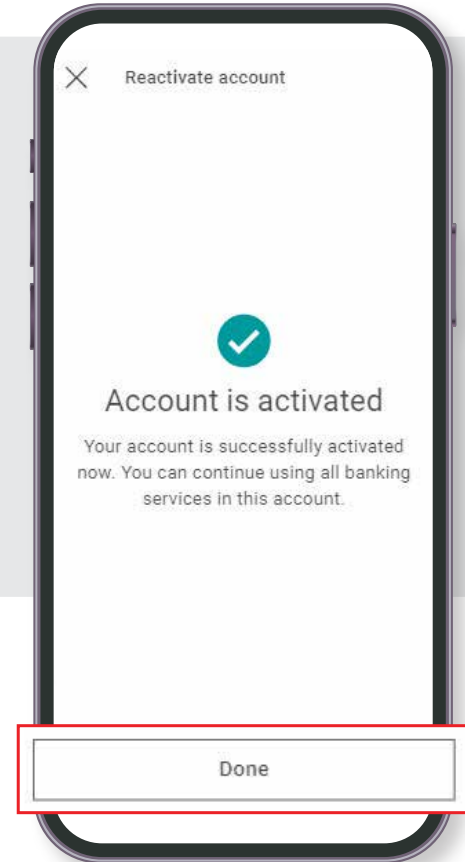


Authorization will be required in order to reactivate your dormant account.

You can reactivate via:

- Your 6 digit PIN
- Your biometric or face ID registered with the HSBC India mobile banking app.

Step 5



If authentication is verified, your account will be activated instantly.

Select '**Done**' to go back to the home screen.