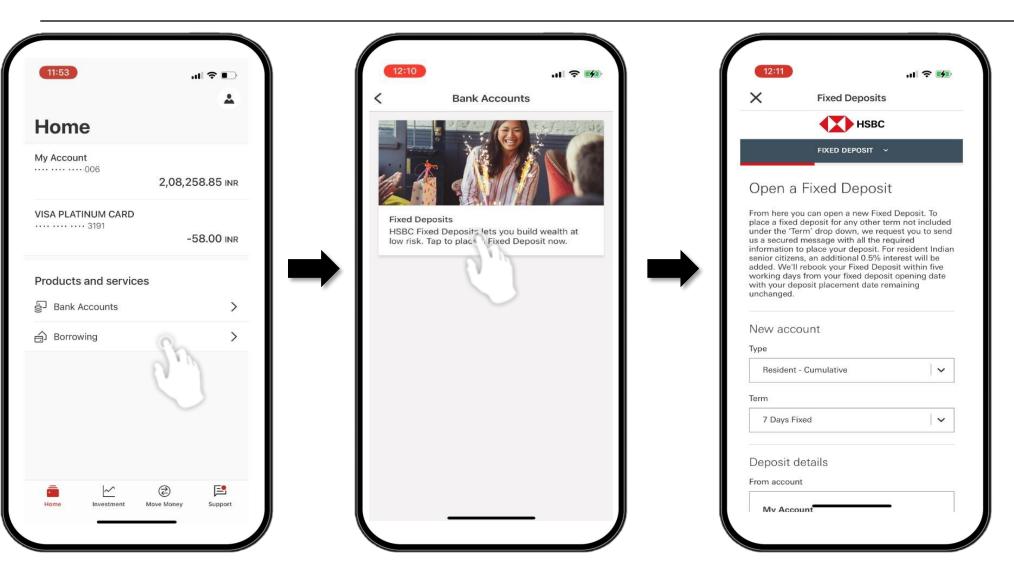
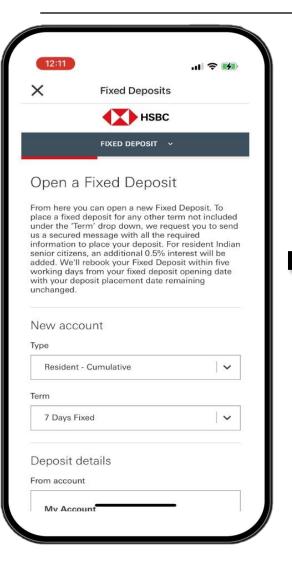


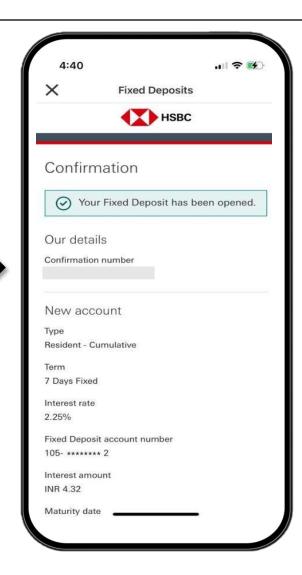
- This is the home screen where you can access the Fixed Deposit and Personal Loan feature:
  - To place a Fixed Deposit, select 'Bank Accounts'
- To apply for a Personal Loan, select 'Borrowing'
  You will only be able to access these features if you are currently residing in India and your residential and correspondence address are also based in India
- If you are not able to access this feature, please use other alternate channels to place a fixed deposit

### How to open a Fixed Deposit in 'HSBC India' app



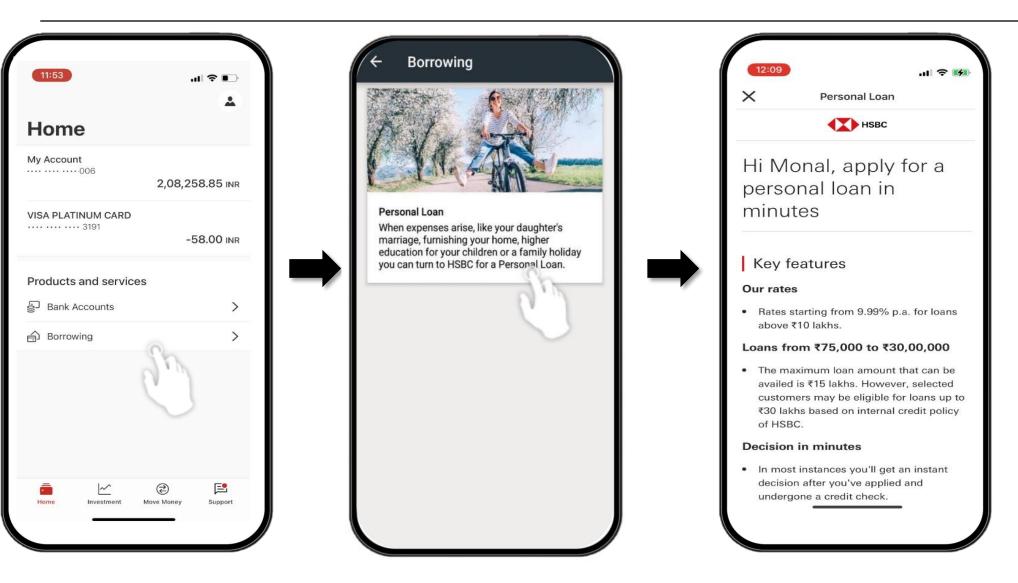
#### How to open a Fixed Deposit in 'HSBC India' app



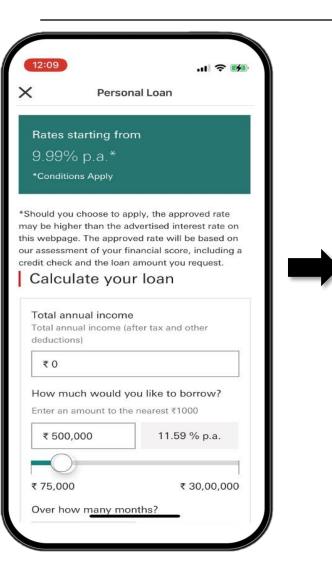


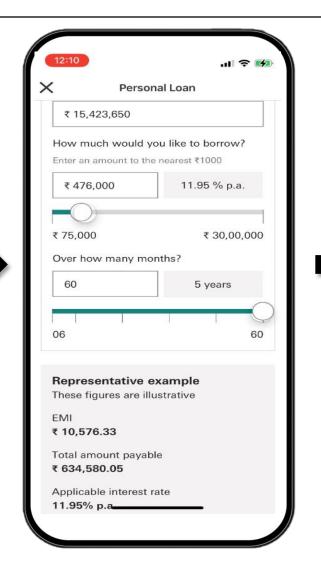
- You will need to complete all the required information
- Select Submit
- If you deposit placement is successful, you will see a confirmation screen along with a confirmation number

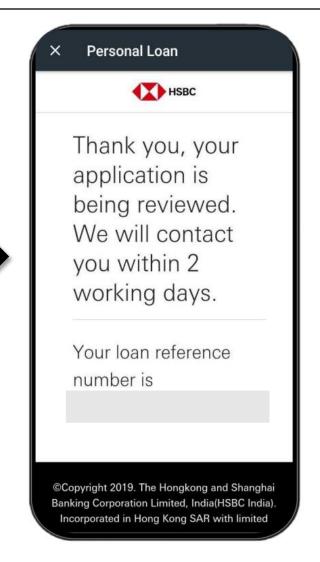
#### How to apply for a Personal Loan in 'HSBC India' app



#### How to apply for a Personal Loan in 'HSBC India' app

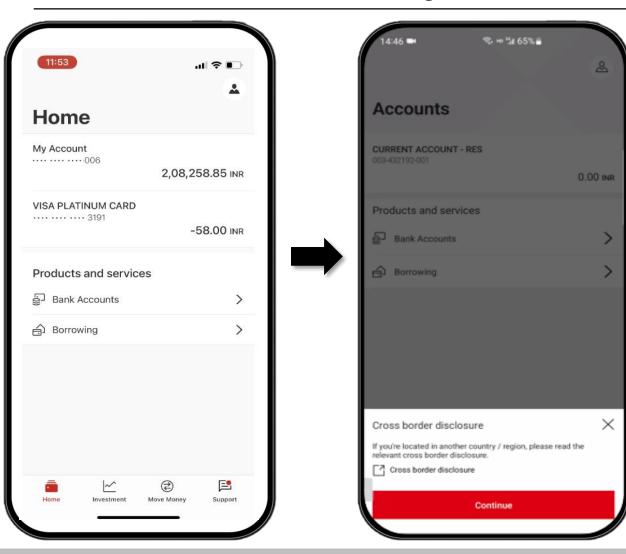






- You will need to complete all the application with all the required details
- Select Submit
- You will be shown a confirmation screen that your application is being reviewed by HSBC
- You will also be provided with a reference number

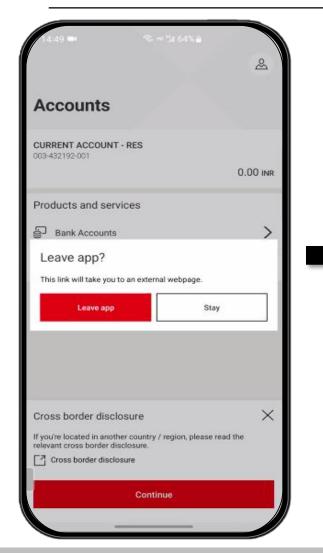
# Scenario for Indian Residents Living Abroad (home and/or corresponding addresses outside of India)



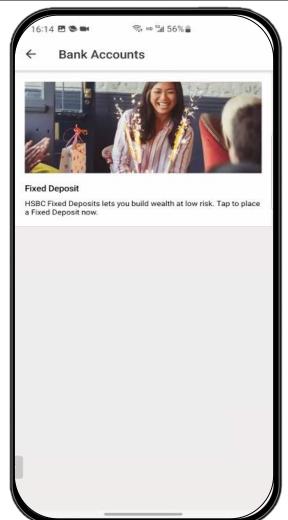
- All customers will be able to see the 'Bank Accounts' and 'Borrowing' options in the home page
- However if your home and/or corresponding addresses are found to be outside of India, you will be asked to read and agree to the cross border guidelines

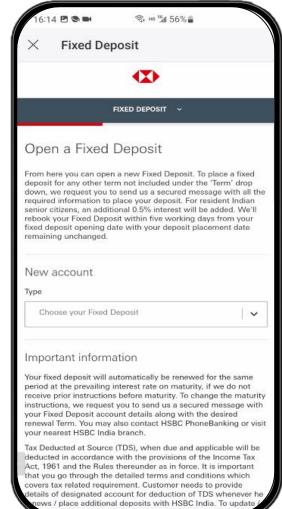
Once customer clicks on continue on cross border disclosure screen then customer can start with Fixed Deposit journey or Borrowing Journey

# Scenario for Indian Residents Living Abroad (home and/or corresponding addresses outside of India)











## Error message for non-residents – Non-residents will be blocked from the product info page

