



Protect your bank account from online fraud

See that your account does not become a victim of identity theft. Protect yourself from account takeover fraud.

When it comes to your bank accounts, it is important to shield your personal information because it can be used for taking over your account. Identity theft is a common fraud that happens when a fraudster poses as you and uses your account information to conduct unauthorised transactions.

Here are a few pointers that can help you protect your account from a fraudulent takeover:

- To avoid impersonation, guard your personal information and documents
- Be particularly cautious if you receive a call asking for confidential details from someone claiming to be from the bank or the police
- Never store card information such as card number/expiry dates on websites/merchant apps
- Never share your username or password information with third-party online service providers
- Never bank online at internet cafes
- If you fail to receive a bank statement, card statement, utility bill, or other financial information, contact the service provider immediately

For more information on online security and good banking practices from HSBC,

Visit www.hsbc.co.in

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Never respond to unsolicited offers of money received through e-mails/phone/other media*

- No one really gives you money for free*
- Be careful while investing in seemingly attractive schemes offering high returns*
- Do not invest in unregulated companies/entities*
- Do not rely on hearsay – Check for yourself*
- High return means higher risk including potential loss of entire money – Check your risk-appetite!*
- Take care of your money – It is hard to earn but easy to lose*
- When in doubt, check with a trusted financial adviser*

*For any clarification, visit www.rbi.org.in or www.sebi.gov.in or www.irda.gov.in

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