



Dear Customer,

HSBC India is a corporate agent for distribution of general insurance products from ICICI Lombard General Insurance Company Limited (Insurer) and this communication is an important update in reference to our general insurance partner.

Following an internal decision, we have decided not to renew our corporate agency agreement for distribution of general insurance products with ICICI Lombard General Insurance Company Limited, which is expiring on 5 May 2024.

We assure you that, if you have availed of an insurance policy from ICICI Lombard General Insurance Company Limited through us, you will continue to enjoy the contracted policy benefits, and the insurance coverage provided by the Insurer, during the policy period.

In line with the Insurance Regulatory and Development Authority of India (IRDAI) regulations, we will continue to service the policy(s) solicited or distributed by HSBC India for the Insurer till the expiry of policy(s), or for a period of six months, whichever is earlier.

We will inform you shortly about our new general insurance partner.

For any assistance or clarification, please contact your nearest HSBC India branch or your Relationship Manager.

Yours sincerely,

Saibal Ghosh
Head – Wealth Development,
Wealth & Personal Banking,
HSBC India

Disclaimer:

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HSBC India IRDAI Regn. No. CA0016 is a corporate agent of ICICI Lombard General Insurance Company Limited having its India corporate office at 52/60, M.G. Road, Fort, Mumbai - 400 001.

HSBC India does not act as an Insurer or underwrite the risks and does not accept any responsibility for any decision made by ICICI Lombard General Insurance Company ('Insurer').

Settlement of claims is not the obligation of HSBC India. The contract of insurance is between the Insurer and the insured and not between the Bank and the Insured.

ICICI Lombard General Insurance Company Limited is the name of the Insurance Company registered with IRDAI with Registration No. 115, having its registered office at ICICI Lombard General Insurance Company Limited, ICICI Lombard House, 414, Veer Savarkar Marg, Prabhadevi, Mumbai – 400 025.

Insurance is a subject matter of solicitation.