



How to activate Digital Secure Key

Are you ready for a much simpler and easier Online Banking experience?

A fast, easy and secure way to log on and verify transactions requiring higher level of authentication, all in the palm of your hand

Activate your Digital Secure Key now in two easy steps

Start with logging on to your 'HSBC India' Mobile Banking app

Tap "Confirm and continue" to activate your Digital Secure Key which replaces your physical Security Device

Your Digital Secure Key is now activated successfully. Security codes generated from the physical Security Device will no longer be valid

You can now use the security code generated from the Digital Secure Key on the mobile app to log on ...and verify transactions requiring higher level of authentication

Steps to generate a security code

Open the 'HSBC India' Mobile Banking app (but don't log on)

Click 'Generate a security code'

Choose the security code type you need to 'Log on to Internet Banking', perform 'Transaction signing' or 'Re-authentication' of a transaction

Authenticate with your 6-digit Mobile app PIN or use biometric authentication where available

Your security code is now generated!

Use the security code to authenticate the relevant transaction. Do note that the security code is valid only for 60 seconds.

These codes can be used to confirm 'Transaction signing' or complete the 'Re-authentication'