



Customer Acceptance Form

Date of Application.: / /

Customer No.:

Mandatory Requirements

1. Completed customer acceptance form
2. Passport size photographs duly signed on front with 1/4th signature on application form
3. PAN Card or PAN Allotment Letter or Form 60/61 (whichever is applicable)

Important Note

- Fill the form in **CAPITAL** letters and tick where applicable
- Sign in **BLACK** ink only
- Please sign across photograph (signature 1/4th on the photograph and 3/4th on the Application form)
- Each page to be signed by atleast 1 authorised signatory with entity stamp
- Authenticate any overwriting / cancellations with full signatures
- Submit original documents for verification against each photocopy submitted
- In case space for providing information about Authorised Signatories, Directors, Partners, Office Bearers, Beneficial Owners is not sufficient then please use a photocopy of the respective page from Customer Acceptance Form
- Please refer to www.hsbc.co.in for HSBC approved list of **proof of identity (PI)** and **proof of address (PA)** for individuals and legal entity
- The Hongkong and Shanghai Banking Corporation Limited (HSBC) shall publish the guidelines, Account Rules, Terms and Conditions (and the amendments / supplements thereto) which are applicable to the Current Account on its website www.hsbc.co.in. All the details mentioned herein, the declarations, the relevant Annexure mentioned in this Customer Acceptance Form, alongwith all the guidelines, Terms and Conditions that may be formulated and established / specified by HSBC from time to time (including amendments / supplements), shall together govern the Current Account. HSBC hereby reserves the right to decline the Customer Acceptance Form without assigning any reason for the same
- By providing this duly filled-up Customer Acceptance Form, the customer / Entity herein understands, agrees and confirms that the Signatories mentioned herein are authorised to instruct HSBC in relation to the customer relationship with HSBC and also do all such acts, matter and things in relation to the same and to execute, sign and authenticate necessary documents and instructions for and on behalf of the Customer / Entity
- HSBC hereby reserves the right to decline the Customer Acceptance Form without assigning any reason for the same
- HSBC encourages the account opening entity to pass its own mandate or resolution (as the case may be)
- For customers interested in providing instruction to the Bank vide Fax; the Bank would insist on a (duly signed and stamped) Fax Indemnity in the Bank's approved format*.

Customer number to be opened at _____ Branch. Branch Code

(To be filled in by the Bank)

* The approved format of the same is provided under the Template Section on our website.

SECTION - I

A. Business Details

Name of the Entity / Applicant:

Trading Name:

Country and date of formation:

Date of Business commenced

Type of Relationship (Please specify)

(For example: Trade / ESCROW etc.)

Registered Office Details:

Tel: Mobile: Fax:

E-mail:

Registered Address:

City: State:

Country:

Business Address:

Name of the Contact Person:

Tel: Mobile: Fax:

E-mail:

Registered Address:

City: State:

Country:

Correspondence Address (if different from Business Address):

Tel: Mobile: Fax:

E-mail:

Registered Address:

City: State:

Country:

I / We hereby confirm (please tick as applicable)

Yes, the Entity is a Voluntary Organisation (VO) / Non Governmental Organisation (NGO) / Not for Profit Organisation (NPO)

No, the Entity is not a Voluntary Organisation (VO) / Non Governmental Organisation (NGO) / Not for Profit Organisation (NPO)

Voluntary organisations (VOs) / Non Governmental organisations (NGOs) / Not for Profit Organisations (NPOs) include organisations engaged in public service, based on ethical, cultural, social, economic, political, religious, spiritual, philanthropic or scientific and technological considerations. VOs include formal as well as informal groups, such as: community-based organisations (CBOs), non-governmental development organisations (NGDOs), charitable organisations; support organisations; networks or federations of such organisations; as well as professional membership associations. VOs / NGOs are not controlled by Government and can be registered as Trusts, Societies, or a private limited non profit company, under section-25 Company of the Indian Companies Act, 1956 or under Section 8 of The Companies Act, 2013.

I / We hereby confirm (please tick as applicable for entities registered outside India)

Yes, the Entity is a Branch / Project / Liaison Office of the Entity registered outside India. (Please submit RBI approval)

Yes, the Entity is registered outside India but does not have a Branch / Project / Liaison Office in India

Permanent Account Number (PAN):

Please note: If there is no PAN, please provide Form 60

As per the Regulatory requirement, it is mandatory to provide the PAN / Form 60 by all the applicants during opening of a Bank account. In case the Form 60 mentions reason as 'applied for PAN', then the applicant to provide a copy of PAN Card within [30] days of making such an application to the Income Tax Authorities. Failing which the Bank reserves the right to reject the account opening / block / close the relationship without any further notice.

Line of Business:

Purpose of Relationship:

Expected source of funds: From Business Owner Return on Investment Sale Proceeds
 Others (Please provide details)

Business is normally conducted with Companies in the following countries (Please add as appropriate):

(1) _____ (2) _____
 (3) _____ (4) _____

Customers are advised to inform the bank, in writing and along with a valid proof of address, of any change in registered, correspondence or business address within two weeks of such a change taking place.

SECTION - II

A. Authorised Signature(s)

I / We hereby sign below to signify my / our agreement to the details provided and the signature(s) of which I / we agree shall also serve as my / our specimen signature(s) to be held in HSBC's record.

1. Full Name of the Signatory: _____

Nationality: _____

Date of Birth: / /

Contact Number: _____

Sole Proprietor

Partner

Director

Karta

Authorised Signatory

Sole / 1st Joint Holder

Residential Address: _____

_____ Pin: _____

City: _____ State: _____

Country: _____

Permanent Address: _____

(if different from residential address)

_____ Pin: _____

City: _____ State: _____

Country: _____

Nomination Required (Please complete the nomination form)
(Applicable only for Sole Proprietorship / Personal customer)

Yes

No

Please affix
Signatory's
photograph (with
signature across the
photograph)

Signature (with rubber stamp)

Special Instruction (if any)

1. _____

2. _____

2. Full Name of the Signatory: _____

Nationality: _____

Date of Birth: / /

Contact Number: _____

Sole Proprietor

Partner

Director

Karta

Authorised Signatory

Sole / 1st Joint Holder

Residential Address: _____

_____ Pin: _____

City: _____ State: _____

Country: _____

Permanent Address: _____

(if different from residential address)

_____ Pin: _____

City: _____ State: _____

Country: _____

Nomination Required (Please complete the nomination form)
(Applicable only for Sole Proprietorship / Personal customer)

Yes

No

Please affix
Signatory's
photograph (with
signature across the
photograph)

Signature (with rubber stamp)

Special Instruction (if any)

1. _____

2. _____

Note: For Sole Proprietorship, Single Holder (Individual) and HUF customer, please provide specific Power of Attorney (POA) favoring Authorised Signatory (if any).

B. Sole Traders details (Please note that these details are mandatory for Sole proprietors)

Multiple Nationality (If Yes additional nationalities can be captured below) Yes No

Nationality 2: _____

Nationality 3: _____

Country of birth: _____

Previous Address (if resident at current address for less than 3 years): _____

At current address since: / /

C. Details of all the Director(s) / Partner(s) / *Beneficial Owner(s) / Office Bearer(s) / *HUF / Company Secretary any other connected individual(s) / who is / are not authorised to operate the account

* Beneficial Owners Information

Beneficial Owners Information	
Note	1. In relation to a corporation (if fulfills any of the following criteria): means an individual who, <ul style="list-style-type: none"> - owns or controls, directly or indirectly, including through a trust or bearer share holding, not less than 10% of the issued share capital of the corporation; or - is directly or indirectly, entitled to exercise or control the exercise of not less than 10% of the voting rights at general meetings of the corporation; or - exercises ultimate control over the management of the corporation; or - if the corporation is acting on behalf of another person, means the other person.
	2. In relation to a partnership (if fulfills any of the following criteria): means an individual who, <ul style="list-style-type: none"> - is entitled to or controls, directly or indirectly, not less than 10% share of the capital or profits of the partnership; or - is directly or indirectly, entitled to exercises or control the exercise of not less than 10% of the voting rights in the partnership; or - exercises ultimate control over the management of corporation; or - if the partnership is acting on behalf another person, means the other person
	3. In relation to a trust (if fulfills any of the following criteria): means an individual who, <ul style="list-style-type: none"> - is entitled to a vested interest in not less than 10% of the capital of the trust property, whether the interest is in possession or in the remainder or reversion and whether it is defeasible or not; or - the settler of the trust; or - a protector or enforcer of the trust; or - an individual who has ultimate control over the trust
	4. In relation to a person other than (1) to (3) (if fulfills any of the following criteria); means an individual who, <ul style="list-style-type: none"> - ultimately owns or controls the persons; or - if the person is acting on behalf of another person, mean the other person

D. Details of all Intermediate Owners:

Intermediate Owners Information	
Note	An Entity or legal arrangement (e.g. structure such as a Trust, Foundation etc.) identified as existing within the corporate structure that sits between the Customer and the Beneficial Owner (as defined above) in the ownership chain.

Intermediate Owner Details:

1. Name of the Legal Entity _____
City of Registered Address _____

State _____
Country _____

2. Name of the Legal Entity _____
City of Registered Address _____

State _____
Country _____

3. Name of the Legal Entity _____
City of Registered Address _____

State _____
Country _____

4. Name of the Legal Entity _____
City of Registered Address _____

State _____
Country _____

5. Name of the Legal Entity _____
City of Registered Address _____

State _____
Country _____

6. Name of the Legal Entity _____
City of Registered Address _____

State _____
Country _____

SECTION - III

A. Declaration

1. Credit facilities from other banks

I / We hereby confirm (please tick as applicable)

No, the Entity is not enjoying any credit facility* with any bank and undertakes to inform HSBC in writing as soon as any credit facility is availed of by the Entity from any other bank

Yes, the Entity is enjoying credit facilities* with other banks as per details given below

Bank / Branch	A/c Number	Credit Facilities*
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____

*Credit Facility would include Term Loans, Overdraft, Cash Credit, Working Capital Limits, Bank Guarantee, Documentary Credit (Letter of Credit), Export Finance, Mortgage Loans, Warehouse Receipt Finance, Factoring, Bill Discounting, Cheque Discounting, Import Finance (Buyer's Credit), Treasury Limits or any other limit either secured or unsecured.

2. I / We declare that the information given herein by me / us is true and correct, which HSBC is entitled to verify directly or through any third party agent. I / We also agree that, if any such declarations made by me / us are found to be incorrect, HSBC is entitled to terminate the relationship.

3. I / We **confirm** having read and understood the Account Rules applicable to non personal accounts, and hereby agree to be bound by the relevant Terms and Conditions thereto and the product specific Terms and Conditions applicable thereto. The Hongkong and Shanghai Banking Corporation Limited (HSBC) shall publish the guidelines, Account Rules, Terms and Conditions (and the amendments / supplements thereto) which are applicable to the Current Account on its website www.hsbc.co.in. All the details mentioned herein, the declarations, the relevant Annexure mentioned in this Customer Acceptance Form, along with all the guidelines, Terms and Conditions that may be formulated and established / specified by The Hongkong and Shanghai Banking Corporation Limited from time to time (including amendments / supplements), shall together govern Current Account.

4. I / We acknowledge that the Bank may disclose information about me / us if required or permitted by any law, rule or regulation or at the request of any public or regulatory authority or if such disclosure is required for the purposes of preventing fraud / investigation, without any further specific consent or authorisation from me / us.

5. For Limited Company:

I / We confirm that the company has not been, or is not, in the process of being, dissolved, struck off, wound-up or terminated.

6. For the applicant (or the Beneficial Owner(s) of the applicant) which is a company incorporated in a country that permits issuance of bearer shares or share warrants - We hereby confirm and warrant that neither we nor any of our Beneficial Owner(s) has issued any bearer shares or bearer share warrants. We further undertake that neither we nor any of our Beneficial Owner(s) shall issue or convert any of its existing shares into bearer shares or bearer share warrants without the prior written consent of HSBC.

7. I / We also confirm that I / we am / are complying with the **Foreign Exchange Management Act of 1999 (FEMA) and Foreign Contribution (Regulation) Act of 2010 (FCRA)**, and the rules and regulations made thereunder and any amendments thereto. I / We understand and acknowledge that any violation or non-observance of the undertakings given herein will be subject to action under FEMA.

8. I / We understand that all deposits and lending there against shall be subject to the laws of India (including FEMA, wherever applicable), as amended from time to time.

I / We understand and acknowledge that deposits under this program are with HSBC's branches in India and that such deposits shall be payable only at the branch in India where the deposit is placed and that there is no right of recourse against the Head Office of HSBC in Hong Kong or any other office of any HSBC Group entity worldwide. I / We understand and acknowledge that changes in laws and rules in India may affect the liability of HSBC to repay any depositor outside India.

9. I / We declare that only the above individuals are beneficial owners and as and when there is a change in the shareholding pattern of the entity, we'll provide HSBC with the latest details of individuals holding 10% or above voting rights in the entity.

B. Consent Clause

1. I / We understand that as a pre-condition, relating to grant of the loan / advances / other non-fund-based credit facilities to me / us, HSBC requires my / our consent for the disclosure by HSBC of, information and data relating to me / us, of the credit facility availed of / to be availed, by me / us, obligations assumed, by me / us, in relation thereto and default, if any, committed by me / us, in discharge thereof.

2. Accordingly, I / we, hereby agree and give consent for the disclosure by HSBC of all or any such;

(a) Information and data relating to me / us

(b) The information or data relating to any credit facility availed of / to be availed, by me / us, and

(c) Default, if any, committed by me / us, in discharge of my / our such obligation

as HSBC may deem appropriate and necessary, to disclose and furnish to Credit Information Bureau (India) Ltd. (CIBIL) and / or any other agency authorised in this behalf by RBI.

3. I / We, declare that the information and data furnished by me / us to HSBC is true and correct.

4. I / We, undertake that:

- (a) The CIBIL and / or any other agency so authorised may use, process the said information and data disclosed by HSBC; and
- (b) The CIBIL and / or any other agency so authorised may furnish for consideration, the processed information and data of products thereof prepared by them, to banks / financial institutions and other credit grantors, as may be specified by the Reserve Bank in this behalf.

5. I / We confirm that as on date of this application, there are no litigations, initiated by other banks / financial institutions, being faced by me / us (please strike off if this is not applicable and provide a separate list of initiated / pending litigations).

6. I / We authorise HSBC

- (a) to submit or make available to other members of the HSBC Group , or any designated agent of theirs, any application(s) made by me / us to any member(s) of the HSBC Group for availing financial product(s) and services, together with any related documentation or information; and
- (b) to obtain and to give or make available to any member(s) of the HSBC Group, or their agents, credit information about me / us (including credit scores and reports from credit reference agencies) for the purpose of assessing my / our qualification for the requested financial product(s), and in addition to obtain, give or make available to any member(s) of the HSBC Group credit scores and reports in connection with any update, renewal, extension, collection or review of any of the accounts opened pursuant to my / our application(s).
- (c) in the course of managing our relationship with you and where necessary to comply with our money laundering prevention obligations, to record, obtain and to give or make available to any member(s) of the HSBC Group, or their agents, information about your directors and employees.
- (d) unless and until I / we direct otherwise, to update information about me / us as provided herein above and / or in any such application(s) or related documentation, or obtained in the course of, or for the purpose of, making any application for financial products and services (including but not limited to any credit information), onto a database which may be accessed by the member(s) of the HSBC Group.

7. I / We, hereby agree and give consent to the bank, for all transactions above INR 10 Million for domestic transactions (received through Fax) and USD 250,000 or equivalent for cross border transactions (received through fax) and for all transactions above USD 500,000 or equivalent (request submitted in original), whether domestic or cross-border, to validate the transaction details with the Customer's designated personnel (as per contact details provided by the customer's authorised signatories, mentioned hereunder) through telephone, In case either the designated personnel are not reachable in spite of two attempts or the transaction details could not be authenticated, the request/s may either be rejected by the bank or processed on a best effort basis solely at the bank's discretion without any liability to the bank, to ensure fraud prevention and better security of your account. The Bank may revise above mentioned threshold limit from time to time and notify the same to the Client. Upon such notification, Client shall be deemed to have agreed to such revised threshold limits for the call back process.

Name of the primary designated contact person:

Contact Landline number / s (with STD codes):

Mobile:

I / We am / are aware that full details of the use to which the said information can be put to by HSBC and other members of the HSBC Group are set out in HSBC's and / or such other HSBC Group member's terms and conditions and / or privacy policy and that nothing contained in this consent shall absolve any member of the HSBC Group of their obligation to comply with their terms and conditions and / or privacy policy.

I / We understand that standards of data / privacy protection laws in the country(ies) in which I / we am / are applying for the requested financial product(s) and services may vary but that my / our information will be protected by a strict code of secrecy and security which all members of the HSBC Group, their staff and any third parties with whom such information is shared, are subject to.

I / We hereby undertake to intimate HSBC about any change in my / our residential status as per FEMA. HSBC Group means HSBC Holdings plc, its subsidiaries, associated and affiliated companies. **I / We hereby agree to the contents of this customer acceptance form (including the signatures and photographs of the authorised signatories) and confirm all details provided therein are true and correct.**

